

TeleConsult

Your next doctor appointment, wherever you are.

Skip the queue and waiting time – consult our doctors without visiting the hospital. With TeleConsult (tele-consultation) we can provide remote delivery of medical care and services using telecommunications technology. You will receive the same level of patient care and medical attention from the convenience of your home, office, or wherever you are.



TeleConsult provides you with greater convenience with post-consult digital services!



Make
Payment via
NUHS App



Request for
medication
delivery or
self-collect



Download
medical
certificate or
memo from
NUHS App

Frequently Asked Questions!

1. **Do I have to pay for TeleConsult?**

Yes. Clinic charges will apply for teleconsultation as our doctors will render medical advice and care.

2. **How do I prepare for my TeleConsult?**

You will receive a reminder SMS sent 3 days in advance, informing you of your appointment. Please ensure that you are reachable via phone at the scheduled appointment date and time. Please move to a quiet area with minimal background noise for a clear and productive conversation.

3. **What should I do if I have scheduled a TeleConsult date but want to change it to a physical appointment instead?**

You may reschedule via NUHS App, email to appointment@nuhs.edu.sg or call in to NUHS appointment hotline 6908 2222 or for a physical appointment.

Ng Teng Fong General Hospital

1 Jurong East Street 21, Singapore 609606

OneNUHS Hotline: (65) 6908 2222

OneNUHS General Enquiries: contactus@nuhs.edu.sg

OneNUHS Appointments: appointment@nuhs.edu.sg

www.ntfgh.com.sg

The information in this brochure is meant for educational purposes and should not be used as a substitute for medical diagnosis or treatment. Please seek your doctor's advice before starting any treatment, or if you have any questions related to your health, physical fitness, or medical condition.

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