



# A Healthy Community

Shaping Medicine • Transforming Care

The Ng Teng Fong General Hospital (NTFGH) and Jurong Community Hospital (JCH) are designed and built together from the ground up as an integrated healthcare development.

The hospitals are envisioned to transform the way healthcare is provided to the community and designed to deliver patient-centred services in a seamless and integrated manner.

Complementing each other for better patient care, greater efficiency and convenience, the NTFGH and JCH are managed by one healthcare team. Patients benefit from the co-management by doctors from both hospitals in addition to integrated medical records and treatment plans.







To advance health by synergising care, education and research, in partnership with patients and the community.

We strive to improve the health of our community by combining and harnessing strengths in clinical care, education and research to deliver quality and value. We put patients first, and work closely with partners including families, volunteers and organisations.

The NTFGH and JCH are members of the National University Health System (NUHS), which is an integrated Academic Health System and Regional Health System in Singapore that delivers value-driven, innovative and sustainable care.

The NTFGH and JCH, together with the other member institutions under one Academic Health System, supports NUHS to create synergies as a fully integrated cluster to provide seamless care from prevention to home care.



# Ng Teng Fong General Hospital

Ng Teng Fong General Hospital (NTFGH) is an acute hospital comprising an 8-storey clinic tower (Tower A) and a 16-storey ward tower (Tower B).

## A Window for Every Patient

The design of our wards breaks away from the norm with an innovative fan shape to provide a window for every patient. This design enhances patient privacy, improves ventilation and maximises natural lighting to increase patients' comfort and their rate of recovery. The design also improves infection control and provides a conducive and safer workplace for the healthcare team. Enlarged spaces around the beds translate into a better ventilated working environment with more manoeuvring space for procedures and bedside care.

## Integrated Critical Care

The Emergency Department (ED) and other critical care services such as the Intensive Care Unit (ICU) and Operating Theatres (OT) are co-located in Tower B and linked via a dedicated trauma lift. Adjacencies to services including Radiology, Isolation Wards, Inpatient Wards and other procedural services ensure swift and immediate care. The hospital is also designed for swift lock downs for pandemic outbreaks and the separation of isolated areas.

The hospital manages a combined critical care facility with both the ICU and High Dependency Unit co-located in one designated area. Unlike typical ICU set-ups where various ICUs are housed in different locations and managed by different teams in some hospitals, the combined concept ensures one consistent standard of care by one team, as well as greater work efficiency.

## One Queue, One Bill, One Patient Experience

The Specialist Outpatient Clinics are located in Tower A, bringing together a diverse multi-disciplinary clinical team to care for patients in a holistic way. Patients only need to register once at the start of their visit. The same number will be used at every clinic or service point during the visit, while payment for all services will be consolidated into one bill.



# Jurong Community Hospital

Jurong Community Hospital (JCH) is built together with the NTFGH from ground up as one integrated healthcare hub. The twinned hospitals are designed to deliver seamless patient-centred care, providing the right care at the right place and at the right time.



## Post-Acute & Continuing Care

Siting the JCH adjacent to the NTFGH allows for the convenient and safe transfer of patients from acute-care to post-acute and continuing care facilities. The co-location of both hospitals allows for better coordinated and integrated care as patients will benefit from the co-management by doctors from NTFGH and JCH.

## A Healing Environment

The design of the wards in this hospital mirrors the fan-shaped design of the wards in NTFGH, providing a window for every patient. In this soothing environment, patients whose conditions have stabilised can recuperate in familiar surroundings with greenery and naturally-lit wards.

## A Safe and Therapeutic Environment

Specially-designed wandering paths and a healing garden for inpatients have been woven into the design of JCH. It also features a LIFE Hub and a Mobility Park for patient education and rehabilitation. The LIFE Hub features a unique three-room HDB mock-up flat for patients to gain confidence and rehabilitate back into their home environment under the guidance of therapists. It also houses a homecare retail

outlet. The Mobility Park simulates a public transport setting featuring ramps, steps, textured surfaces, complete with a taxi, bus and an MRT carriage.

## Connectivity and Convenience

A dual-level network of link bridges across all three towers serves to separate patient flow from public pedestrian traffic. This ensures stricter infection control and greater privacy and comfort for our patients. The hospitals are also linked via sheltered link bridges to the Jurong East MRT and bus interchanges, and surrounding business, retail, dining and entertainment facilities like the Devan Nair Institute for Employment and Employability, IMM, JEM, and Westgate malls.

# Serving the Community with a Comprehensive Range of Services

## Clinical Services

Anaesthesia • Cardiology • Dentistry • Dermatology • Ear, Nose & Throat (ENT) - Head & Neck Surgery • Emergency Medicine • Endocrinology • Gastroenterology & Hepatology • General Surgery • Geriatric Medicine • Gynaecology • Haematology • Hand & Reconstructive Microsurgery • Health & Wellness • Infectious Diseases • Intensive Care Medicine • Internal Medicine • Laboratory Medicine • Neurology • Neurosurgery • Oncology - Medical & Radiation • Ophthalmology • Orthopaedic Surgery • Pain Medicine • Plastic, Reconstructive & Aesthetic Surgery • Post-Acute & Continuing Care • Psychiatry • Radiology • Rehabilitation Medicine • Renal Medicine • Respiratory Medicine • Rheumatology • Sports Medicine & Surgery • Supportive Care & Palliative Medicine • Urology

## Allied Health Services

Audiology • Cardiac Diagnostic Laboratory Services • Dietetics & Nutrition • Medical Social Services • Neurodiagnostic Laboratory Services • Occupational Therapy • Optometry • Pharmacy • Physiotherapy • Podiatry • Psychology • Pulmonary Function Laboratory Services • Respiratory Therapy • Sleep Laboratory Services • Speech Therapy • Vascular Diagnostic Laboratory Services







## Tower C

### Jurong Community Hospital

Level 1  
Admissions & Business Office  
and JCH Outpatient Clinics

Mezzanine Level  
Clinical and Administration

Level 2 and 3  
Non-subsidised Wards

Level 4 to 12  
Subsidised Wards

#### 12 Levels

400 Beds

## Tower B

### Ng Teng Fong General Hospital Wards

Level 1 to 4  
Emergency Department and other  
critical care areas such as the Intensive  
Care Unit and Operating Theatres

Level 5 to 10 (West Wing)  
Non-subsidised Wards

Level 5 to 16 (East Wing)  
Subsidised Wards

#### 16 Levels

700 Beds

28 Intensive Care Unit Beds and  
42 High Dependency Beds

15-bed Isolation Ward next to  
Emergency Department

18 Operating Theatres

## Tower A

### Ng Teng Fong General Hospital Clinics

Level 1  
Training Facilities, Auditorium  
and Radiology

Level 2  

- Pre-Surgery Evaluation
- Medical Social Services
- Retail

Level 3 to 7  
Specialist Outpatient Clinics  
(120 Consultation Rooms)

Level 8  
Administration

#### 8 Levels

JurongHealth Learning Centre

Auditorium

Diagnostic Services

Satellite Pharmacy on almost  
every Clinic Floor

**Ng Teng Fong General Hospital and  
Jurong Community Hospital**

1 Jurong East St 21, Singapore 609606

General Enquiries: (65) 6716 2000

Email: [JHCampus\\_enquiries@nuhs.edu.sg](mailto:JHCampus_enquiries@nuhs.edu.sg)

[www.ntfgh.com.sg](http://www.ntfgh.com.sg)

[www.jch.com.sg](http://www.jch.com.sg)

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